

# New American Workforce Citizenship Services



America's economic growth and prosperity is inextricably linked to new Americans' (i.e., naturalized citizens') ability to acquire skills and opportunities to thrive. As corporate leaders continue to see the importance of recognizing the value of their diverse workforce, the Forum is a trusted partner.

Per recent DHS estimates, about 9.2 million of the 13.6 million green-card holders residing in the United States on January 1, 2019, were eligible to naturalize. Since 2013, the Forum has worked with some of the nation's largest employers to address this need and help over 10,000 employees and their family members become citizens.

*"At Best Buy, we are committed to supporting our employees, their families and our communities. By offering citizenship services through the New American Workforce, we uplift our diverse workforce by providing a resource for eligible and interested team members to realize the benefits of naturalization. Employees have eagerly accessed the citizenship portal and its trusted legal assistance as a first step towards greater stability."*

– Jenny Towner, Immigration Support

## Services Provided:

- Customized, secure, and confidential online portal to complete citizenship applications.
- Remote legal review and assistance offered by trusted and vetted non-profit legal providers.
- Detailed information and tips provided for complicated questions along with help desk access for navigating technology and services.
- Accessible in: English, Spanish, and Mandarin Chinese.

## Program Advantages:

- Increases workforce loyalty, retention, and recruitment efforts.
- Demonstrates company's long-term commitment and support for foreign-born team members.
- Extends greater certainty, stability, civic engagement, earlier family reunification, and expanded opportunities for employees.

The screenshot displays the Citizenshipworks portal interface. At the top, there is a navigation bar with the logo, language selection (English), and user options (My Dashboard, Log Out). Below this is a secondary navigation bar with links for 'Who We Are', 'About Citizenship', and 'For Organizations'. The main content area is divided into several sections: 'Account' (user profile for Emma), 'Application' (showing 96% completion and 3 incomplete questions), 'Messages' (0 unread), and 'Help Center' (0 events). A large 'Application' section is visible, with a progress indicator for 'Complete N-400'. Below this, there is a list of application steps: 'About The N-400', 'Start Here', 'Information About You', 'Your Previous Addresses', 'Your Children', 'Your Parents', 'What have you been doing for the last 5 years?', and 'Trips Outside the U.S.'. The right side of the application shows a question: 'Do you support the U.S. Constitution and government?' with 'YES' and 'NO' buttons. Below this is another question: 'Do you understand the full Oath of Allegiance to the U.S.?' with 'YES' and 'NO' buttons. A note at the bottom explains the Oath of Allegiance to the U.S.

## CONTACT

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<https://immigrationforum.org/article/citizenship-assistance/>