Map to Success: Identifying Job Opportunities and Career Pathways

ILLINOIS

- Immigration in Illinois
- Job Shortages
- Potential Career Advancement
Immigration in Illinois

The following are facts about the immigrant community in Illinois:

- Immigrants comprise roughly 14.2% of the state population and 17.9% of the Illinois labor force.

- Top industries of immigrant employment:
  - Manufacturing, 229,025 workers
  - Health Care and Social Assistance, 156,964 workers
  - Accommodation and Food Services, 138,107 workers
  - Retail trade, 121,769 workers
  - Administrative and Support; Waste Management; and Remediation Services, 97,043 workers

- Nearly 119,404 immigrant business owners accounted for 21.3% of all self-employed Illinois residents.

- 48.2% of immigrants in Illinois are naturalized and 24% are undocumented.

- Top foreign-born countries of origin:
  - Mexico, 38.2%
  - India, 8.1%
  - Poland, 7%
  - The Philippines, 5%
  - China, 4.3%

- About 12.6% of native-born Illinoians are children of an immigrant.

- Educational attainment of foreign born adults in Illinois:
  - Low skill – 50.8%
  - Middle skill – 17%
  - High Skills – 32.2%
    - Share of Brain Waste* - 23%

* Share of immigrant professionals, who are unemployed, employed at poverty-level wages in low-skill jobs, or significantly underemployed in semi-skilled jobs.
# Job Shortages

<table>
<thead>
<tr>
<th>Rank</th>
<th>Occupation</th>
<th>Average Annual Job Openings 2016-2026</th>
<th>Median Hourly Wages*</th>
<th>Typical Skill Level Required **</th>
<th>Typical Education Level Required</th>
<th>State Licensing Required</th>
<th>Potential Career Advancement with License or Certifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Combined Food Preparation and Serving Workers</td>
<td>31,327</td>
<td>$9.67</td>
<td>Low</td>
<td>No formal education</td>
<td>30 days after hire</td>
<td>Yes</td>
</tr>
<tr>
<td>2.</td>
<td>Retail Salespersons</td>
<td>27,712</td>
<td>$11.04</td>
<td>Low</td>
<td>No formal education</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>3.</td>
<td>Cashiers</td>
<td>23,661</td>
<td>$9.92</td>
<td>Low</td>
<td>No formal education</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>4.</td>
<td>Manual Laborers and Freight, Stock, and Material Movers</td>
<td>22,718</td>
<td>$12.20</td>
<td>Low</td>
<td>No formal education</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>5.</td>
<td>Waiters and Waitresses</td>
<td>19,437</td>
<td>$9.40</td>
<td>Low</td>
<td>No formal education</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>6.</td>
<td>General Office Clerks</td>
<td>16,119</td>
<td>$16.21</td>
<td>Low</td>
<td>High school diploma or equivalent</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>7.</td>
<td>Customer Service Representatives</td>
<td>15,626</td>
<td>$16.41</td>
<td>Low</td>
<td>High school diploma or equivalent</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>8.</td>
<td>Stock Clerks and Order Fillers</td>
<td>14,269</td>
<td>$12.02</td>
<td>Low</td>
<td>High school diploma or equivalent</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>9.</td>
<td>Janitors and Cleaners</td>
<td>12,259</td>
<td>$13.10</td>
<td>Low</td>
<td>No formal education</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>10.</td>
<td>General and Operations Managers</td>
<td>11,337</td>
<td>$48.90</td>
<td>High</td>
<td>Bachelor’s degree</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

*Illinois Hourly Minimum Wage is $8.25 (Jan 2018)

** Skill level: Low – High school (HS) diploma or equivalent or less; Middle – More than HS diploma but less than bachelor’s degree; High – Bachelor’s degree or higher
Potential Career Advancement with License or Certification

Combined Food Preparation and Serving Workers

Job Description
• Perform duties which combine preparing and serving food and nonalcoholic beverages

Licensing/Certification Requirements
• Food Handler Certification – required by Illinois law 30 days after hire and often required or preferred by employers
  o Certification generally requires:
    ▪ Training – approximately 2 hours
    ▪ Exam – not required by law, but some training programs may require it
    ▪ Fee – approximate cost of an online course is $7.00
    ▪ Renewal – every 3 years

For Immigrants
• Requirements for immigrants are the same as native-born residents
• Online training is also offered in foreign languages:
  o 123 Premier Food Safety – Spanish, Korean, Chinese and Vietnamese
  o 360training.com, Inc. – Spanish
  o A Plus Food Training L.L.C. – Spanish
  o AboveTraining/StateFoodSafety.com – Spanish, Korean, Vietnamese, Chinese, Serbo-Croatian, Tagalog and American Sign Language
  o eFoodhandlers Inc. – Spanish
  o Food Handler Solutions LLC – Spanish
  o Food Safety Educators – Spanish
  o National Registry of Food Safety Professionals® – Spanish
  o National Restaurant Association – Spanish and Simplified Chinese

Useful Resources
• Illinois food handler FAQs
• Illinois approved Food Handler training programs

Potential Career Advancement:

Certified Food Protection Manager

Description
• Supervise food safety and food management at food serving facilities
• Businesses that prepare and serve food are required by law to have one certified food manager
• Obtaining a food manager certification may lead to a promotion or raise
License/Certification Requirements

- A Food Protection Manager (previously known as Food Service Sanitation Manager) certification generally **requires**:
  - Training – 8 hours of [approved training and examination](#) requiring participants to:
    - Identify foodborne illness and discuss food allergens (90 minutes)
    - Identify time/temperature relationship with foodborne illness (60 minutes)
    - Describe the relationship between personal hygiene and food safety (45 minutes)
    - Describe methods for preventing food contamination, from purchasing to serving (135 minutes)
    - Identify and apply correct procedures for cleaning, sanitizing and facility management (60 minutes)
    - Identify codes related to food service establishments (30 minutes)
  - Exam – minimum 60 minutes or per approved national examination provider
  - Fee – approximately $80 for online course and exam
  - Renewal – every 5 years

For Immigrants

- Requirements for immigrants are the same as native-born residents
- Exam and training may be offered in a foreign language (For more information see following section)

Useful Resources

- **State-approved test providers:**
  - Learn2Serve Food Protection Manager Certification Program - [360training.com, Inc.](#)
  - Certified Food Protection Manager (CFPM) Exam - [AboveTraining/StateFoodSafety.com](#)
    - offered in Spanish
  - Food Protection Manager Certification Program or International Certified Food Safety Manager - [National Registry of Food Safety Professionals](#)
    - offered in Spanish
  - ServSafe Food Protection Manager Certification Program - [National Restaurant Association](#)
  - Food Protection Manager - [Prometric Inc.](#)
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Sources

Imigration in Illinois

Job Shortages

***2016-2026 statistics are not comparable to previous long term employment projections due to modification of U.S. Bureau of Labor’s methodology


Potential Career Advancement
O*Net Database, “Summary Report for 35-3021.00 - Combined Food Preparation and Serving Workers, Including Fast Food”; https://www.onetonline.org/link/summary/35-3021.00


American National Standards Institute (ANSI), Food Handler Training Certificate Program (Accredited); https://www.ansi.org/Accreditation/credentialing/certificate-issuers/food-handler-certificates/default


American National Standards Institute (ANSI), ANSI-CFP Accreditation Program (Accredited); https://www.ansi.org/Accreditation/credentialing/personnel-certification/food-protection manager/ALLdirectoryListing?menuID=8&prgID=8&statusID=4